**Executive Summary**

Over 18 years combined with Technical and Managerial experience in the heart of Jebal Ali Port, Dubai, UAE. Overseeing the Refrigeration Section, within the Technical Department. The Refrigeration comprise of the following sub sections Reefer, Air Conditioning for T1, T2, T3, T4, Cold Store and Cool Store T1. Where I have also had the opportunity to work on major projects with key international stakeholders of the port industry. With the ability to work in a team and lead a 24 hours operation that is commercially viable which contributes to the bottom line of the technical department.

**Achievement**

* Full understanding of the seaport from a Business Acumen/Model prospective
* Supported an increase in business / growth via projects
* Streamline processes using LEAN methodology and increased efficiencies and effectiveness
* Managing Projects from end to end process
* An active part the New terminals projects
* An active Project Manager for Mersek line hub for reefer container
* A Subject Matter Expert that has been called upon to provide advice on technical issues
* Increase revenue by % from the time of taking over as Manager
* HCT - External communication for Student Council
* Won the Asia Cup for Handball for the United Arab Emirates in 1996

**Awards**

* DP World Taqdeer “Winning Innovation Team Award and Making Exceptional

contribution to DP World UAE Region 2017

* DP World Global “Safety & Environment” Award for Excellence 2016
* DP World Best Section Award “Environmental Initiatives” 2015
* DP World Taqdeer of Recognition Being Part of the Go Green Team 2015
* DP World To install Extra Water Tray on Return Air Ducting to Drain the Water Outside 2014
* DP World Electrical House A/C Drain line Modification 2013
* DP World to Install Vibrator Eliminator & Modify the Pipe Fitting to Avoid Gas Leaks 2012
* DP World Valuable contribution to Safety in Technical Department 2010
* HCT Festival of Thinker 2005
* HCT Railway Coordinator for “LEGO” 2003

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| --- | --- |
| **Leadership Skills** | **Technical Skills** |
| * Leadership Course * Lean Methodology * Project Management * Resource Management * Contract Management * Customer Relationship Management * Budget Management   (CAPEX/ OPEX)   * Cost Benefit Analysis | * Background Mechanical Engineering * Specialisation in Refrigeration and Air- conditioning * Energy Monitoring Reefer Container System * Container Terminal Management System * Maximo * Hyperion * Technical Tender Reviews * Opus * Reefcon * Viso and Microsoft |

**Work Experience**

**2000 – Till to date Refrigeration Manager, Dubai Port World, Dubai UAE**

**Management**

* Manage the Refrigeration section from business plan, financial budgeting and forecasting, resource planning, inventory management
* Proactive consistently identifying areas for improvement and re-aligning strategies and operations to meet organization goals
* Ensure all personnel in the sections perform work in compliance with DP World safety and International policies and procedures
* Continuous improvement in developing suggested and stream-lining the process to increase productivity and efficiencies within the section
* Suggest recommendations and seek improvements to increase efficiency and reduce costs thereby contributing to department profitability.
* Manage the work performance of the sections to insure utilization, no down time and employee engagement
* Managing teams and involvement in all aspects of the employee life cycle
* Advice and manage all projects within the sections
* Participate in the weekly Productively Management Meetings
* Constantly carrying out Employee Engagement activities for staff motivations

**Operations**

* Oversees the departmental technical operations, ensures all systems and documentation are compiled & in a timely manner
* Ensure the 24 hours operation is correctly and efficiently maintained
* Manage all aspects operational aspect of the Reefer Yards, Cold Store, Cool Store and A/C maintenance to ensure workload is performed in timely, efficient and a safe manner
* Work related systems Maximo, REFCON, CTMS, Navis Sparcs, MS Office, and MS Outlook.
* Manage the execution of emergency and breakdown repair thereby ensuring minimum equipment downtime and prolonged equipment life. Ensure that manage resolving problem as and when they accrue.
* Oversee the execution of Planned Maintenance Program and ensure work is carried out as per assigned schedules, job plans an associated checklist.
* Monitor the workforce performance on a monthly basis to ensure the jobs are completed within the allotted time frame period.
* Analyze and update Job Plans and PM schedules on a regular basis to reflect changes and new developments for management review
* Review new technology and manage the implementation of such project related to the refrigeration section

**Education**

**American University of Sharjah (UAE)**

DP World Leadership Development Program 2012

**Grimsby Institute of Further and Higher Education (UK)**

(Specialization-Refrigeration & Air Conditioning)

* Mechanical Engineer – HND 2010
* Mechanical Engineer – HNC 2006

**Higher College of Technology- Dubai Men’s College (UAE)**

* Mechatronic Technology Industrial- Certificate Diploma 2005
* Mechatronic Technology- Certificate 2004

**Dubai Technical School (UAE)**

(Specialization- Machinery)

* Secondary Industrial Studies Diploma 1999

**Course Certifications**

* Emotionally Intelligence Leadership 2015
* Project Management Course 2014
* To Apply Safety Measure in Cold Store Battery Room 2011
* Safety Barriers in T1 Reefer Gantries 2011
* Advance Maintance Management (Meiric Training & Consultancy) 2010
* Leading the Workplace Program 2008
* REFCON System (Johnson Control) 2008
* Continuous Improvement Toolkit Workshop 2007
* Continuous Improvement Toolkit Workshop Harrington Institute 2007
* Understanding and Communicating with the next generation 2006
* Basic First Aid, CPR & AED 2006
* HCT Education without Boarders 2005
* International Computer Driving License 4 Modules (ICDL) 2005
* Intermediate English Level (British Council UAE) 2004
* Safety at Work 2003
* Hydraulic Training 2002
* Equipment Lubrication (Lubrication & Bearing) 2002
* Equipment Lubrication (Using Lubrication) 2002
* Bearing Installation & Maintenance 2001
* Precision Mechanical Measurement 2001

**Reference will be available on request**